

MoneyManagement.org

Registration & Login Instructions

REGISTRATION: STEP 1

Email address

- Enter your email in the following format: john@example.com
- If you already have an Money Management International (MMI) account, you may reregister using the same email or select a new email. You will be asked to activate your DMP account at a later step.

Create username

- Your unique username must be a minimum of 6 characters.
- Email addresses may **not** be used as a username.

Confirm password

- Your password must be a minimum of 8 characters with at least one uppercase letter, one numerical value, and one special character from the following list:
! @ # \$ % ^ & * () - _
- Do not use copy and paste to confirm your password.

REGISTRATION: STEP 2

- Choose three unique security questions.
- Each answer must contain a minimum of two characters.

REGISTRATION COMPLETE

- Account Activation (Existing Email)
 - **Last 4 of SSN:** Enter the last 4 digits of your Social Security number.
 - **Client ID:** Enter your MMI client ID, including the dash.
- Registration Success (New Email)
 - Activate my Debt Management Plan
 - **Last 4 of SSN:** Enter the last 4 digits of your Social Security Number.
 - **Client ID:** Enter your MMI client ID, including the dash.

PROFILE SETTINGS

Update email address

- Current Password
 - If you forgot your current username, you may reset it [here](#) or call **888.845.5669** for assistance
- New Email Address
 - Enter your email in the following format: john@example.com

Update password

- If you forgot your current password or are having trouble updating your password, you may reset it [here](#) or call **888.845.5669** for assistance.
- New Password
 - Your password must be a minimum of 8 characters with at least one uppercase letter, one numerical value, and one special character from the following list:
! @ # \$ % ^ & * () - _
- Confirm Password
- Do not use copy and paste to confirm your password.

Update security questions and answers

- Choose three unique security questions.
- Each answer must contain a minimum of two characters.

FORGOT USERNAME

Answer security questions

- Answers are not case sensitive.

Use my client ID

- **Last 4 of SSN:** Enter the last 4 digits of your Social Security Number.
- **Client ID:** Enter your MMI client ID, including the dash.

FORGOT PASSWORD

Answer security questions

- Answers are not case sensitive.

Use my client ID

- **Last 4 of SSN:** Enter the last 4 digits of your Social Security Number.
- **Client ID:** Enter your MMI client ID, including the dash.

Update password

- Enter New Password
 - Your password must be a minimum of 8 characters with at least one uppercase letter, one numerical value, and one special character from the following list:
! @ # \$ % ^ & * () - _
- Confirm New Password
 - Do not use copy and paste to confirm your password.